

INJURY AND INCAPACITATION OF PASSENGERS

LVOP 608



The train crew has a duty of care for the wellbeing and safety of passengers. Only treat injured or incapacitated passengers up to your level of first aid training. Otherwise seek assistance from more qualified train crew or passengers. Make a safety assessment before attempting to treat any passenger. Be alert for violent or aggressive passengers, contact with body fluids, needle stick injuries and consider any effects on other passengers.

RESPONDING TO INCAPACITATED PASSENGERS:

GUARD:

- (1) Make a safety assessment for yourself and others before treatment of the victim.
- (2) Ensure no other injury or harm can occur to the passenger.
- (3) If competent in first, administer treatment, otherwise comfort and reassure passenger. Arrange for first aid to be administered either by a competent crew member or the emergency services.
- (4) If unsure of the passenger's condition, ask other passengers about any noticeable symptoms and check for a medical alert necklace or bracelet for details of a preexisting medical condition.
- (5) Check for signs of alcohol or drug use.
- (6) If required, ask the driver to request medical assistance at the next suitable location.

DRIVER:

- (1) Inform the Network Control Officer and if required request medical assistance.
- (2) Be prepared to assist with first aid treatment of passenger.

ASSOCIATED DOCUMENTS: LVR Operator Specific LVOP 614
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